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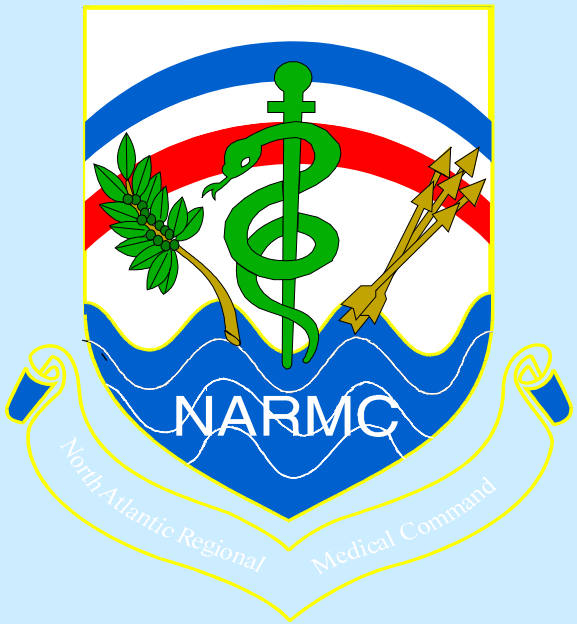
Internal Review and Audit Compliance

Changing to Meet the Needs of a Changing Army

North Atlantic Regional Medical Command Internal Review Briefing



THE MANDATE FOR CHANGE

"Status quo is death. If the cutting edge organization of today stands at the same position five years from now - or three years, one year, or one week from now - it could well be choking on the dust of its competitors."

INTERNAL AUDITOR - JOURNAL OF THE INSTITUTE OF INTERNAL AUDITORS

FEBRUARY 1996

The New IR Mission

Support America's Army by providing objective, reliable, and timely information to decision-makers.

Foster best business practices in support of the command missions by providing a full range of intern audit and analytical servic

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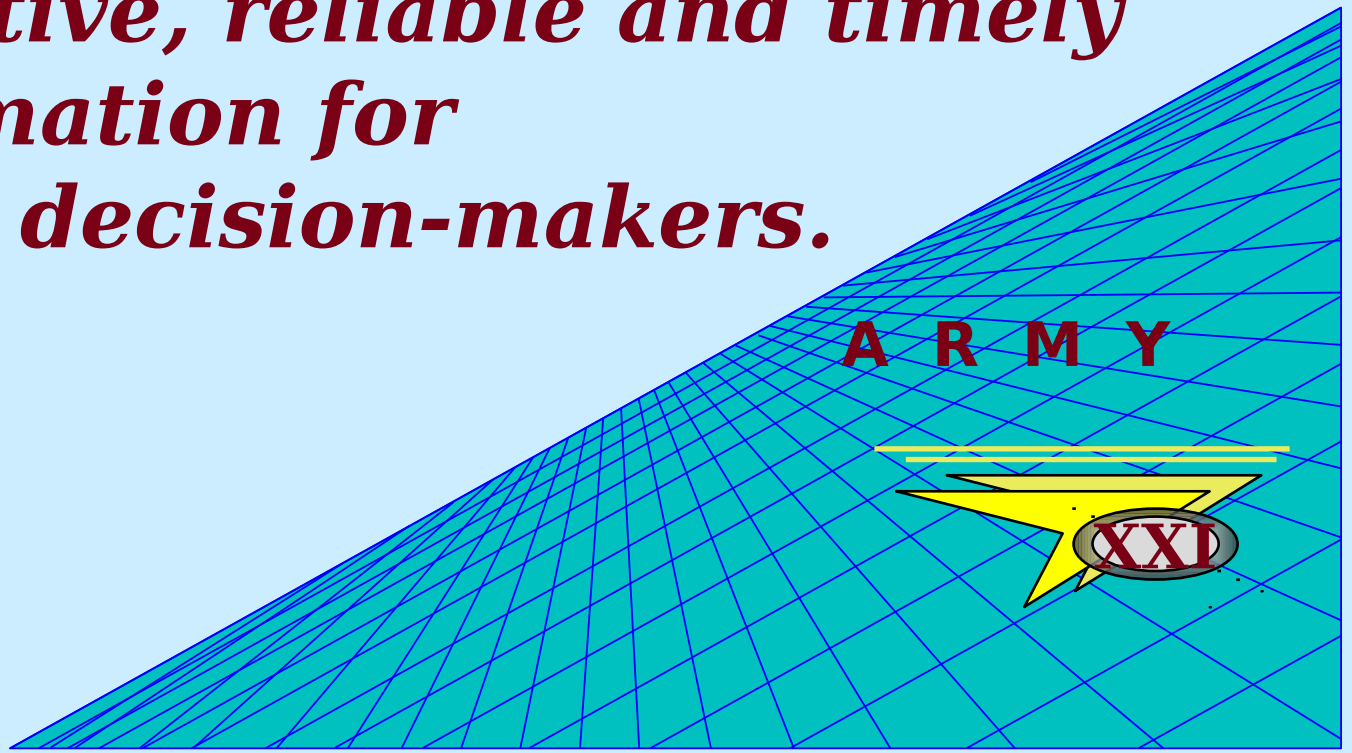
The Internal Review Vision:

To be the premier source of objective, reliable and timely information for decision-makers.



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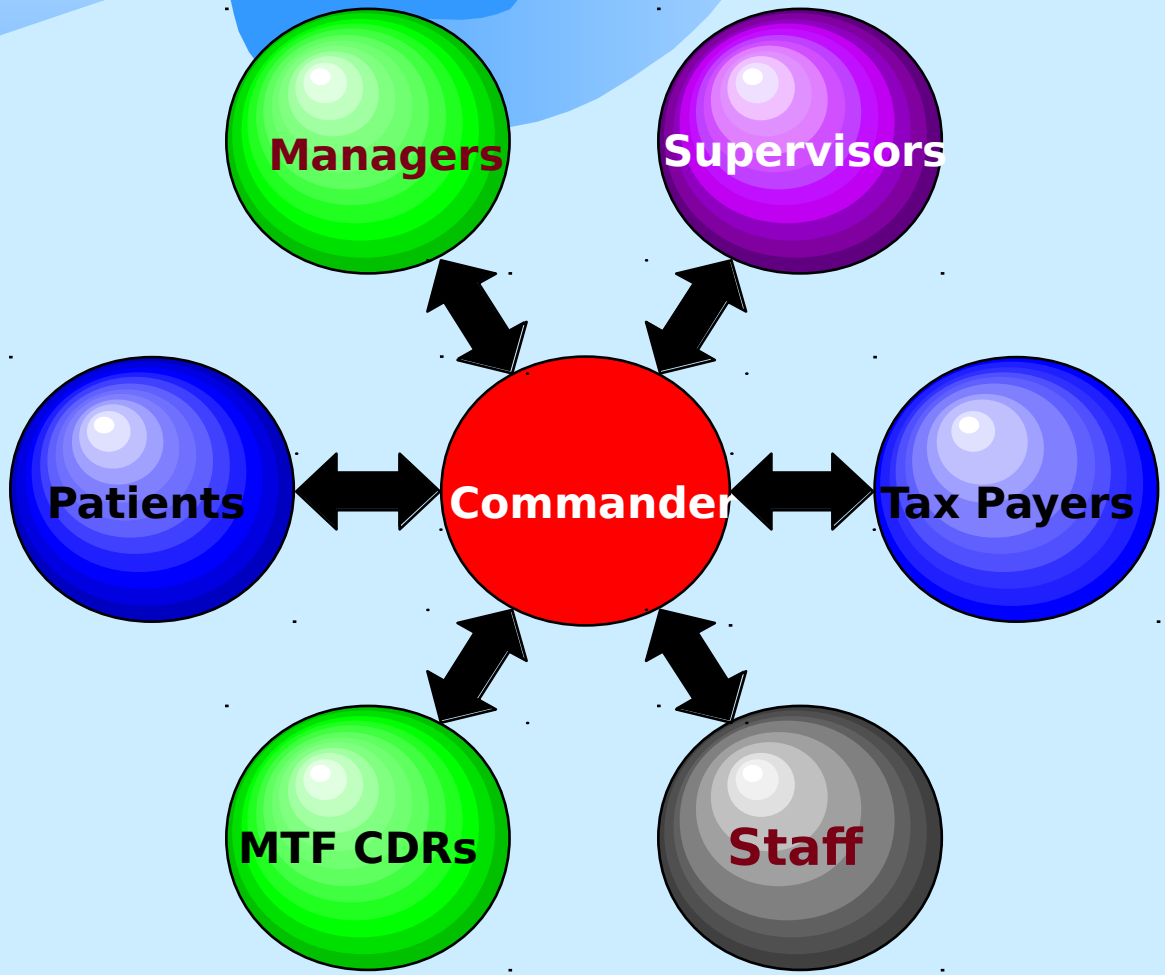
IR Strategic Goals

- Be valued members of the management team
- Identify current and emerging needs of decision makers and deliver the services to meet them
- Achieve unsurpassed quality
- Streamline processes to ensure delivery of timely and relevant products and services
- Market IR capabilities

Internal Review Customers



Internal Review Services

- Full Scope Audits
- Quick Response Audits
- External Audit Liaison
- Follow-up Audits
- Other Services (Advisory, Consulting, TQM, Management Controls, PATs, Cost/Statistical Analysis, Information Gathering)

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Medical Treatment Facilities With Internal Review Staff

The NARMC Internal Review Staff

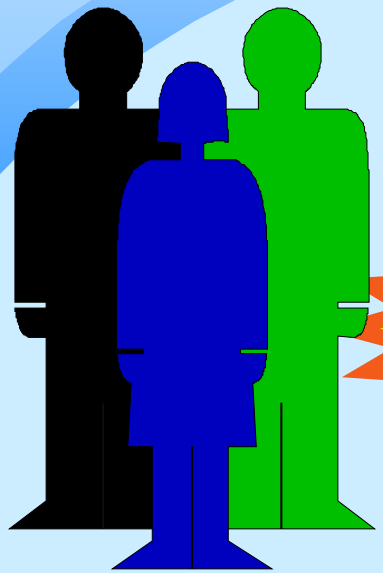
- **GS-14 1 Chief**
- **GS-13 1 Senior Auditor**
- **GS-12 3 Auditors**
- **GS-5 1 Admin**

- **Total 6**

Internal Review Recent Cost Savings/Monetary Benefits

- Third Party Collections - $4 Million per year
- Telephone Services - $3.4 Million per year
- Hazardous Duty/Environmental pay - $1.1 Million per year
- Printing Contract - $133.6K per year
- TB Testing - $1.02 Million (one-time savings)

Internal Review Value Added



- **Timely, Accurate, Meaningful Information for Decision Making**
- **Regional Audit Policy and Technical Assistance**
- **Quality Assurance Oversight of IR & MCP**
- **Audit Service Coordination (Internal & External)**
- **Management Control Process Administration**

Management Controls Process

- Regional Program Administrator
- Coordinate All MTF Commanders' Annual Assurance Statements
- Provide Training and Policy Guidance for Assessable Unit/Functional Unit Managers and MTF MCP Administrators

Internal Review Commitment

- Customer Satisfaction
- Quality Products
- Partnership with Management to Achieve Organizational Goals
- Focus on the Future
- Internal Review will be <u>a Light Not a Judge</u>

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NARMC Internal Review